Dear Neighbor,

SoCalGas will be in your neighborhood soon for a pipeline enhancement project.

We are dedicated to maintaining the safety and integrity of our natural gas pipelines. We routinely perform various pipeline maintenance and safety tasks, including patrolling, inspecting, testing, repairing, and replacing pipelines. Enhancing our system helps us to continue to reliably provide the natural gas service that our customers count on.

Estimated start date:	September 23, 2024 (subject to change)
Duration of work:	Approximately 2 months (weather and other factors permitting)
Work hours:	Monday – Friday; 7:00AM – 5:30PM (Ritz Carlton Road)
	Monday – Friday; 9:00PM – 6:00AM (Pacific Coast Highway) (Night Work)
Work area:	Along Ritz Carlton Road, Pacific Coast Highway, and Niguel Road in the city of Dana Point
Traffic Impacts:	Traffic control will be in effect during work hours

What to expect

- Night work along Pacific Coast Highway near Ritz Carlton Drive will take place M-F; 9:00AM 6:00PM
- Trucks and heavy equipment will be in the area
- Construction noise from equipment and crews

While we perform this construction work, there could be the potential odor* of natural gas in the area. We encourage anyone who has concerns to call us at 1-800-427-2200. We are available 24 hours a day, seven days a week.

Your natural gas service should continue without interruption. If that changes, a SoCalGas representative will notify you. No action is required by you at this time. If you have any questions about this project, please call the Project Info Line: 844-765-9385.

Sincerely,

Aaron Ortiz Outreach Project Manager 714-397-9054 aortiz2@socalgas.com

* Some persons may not be able to smell the odor because they have a diminished sense of smell, olfactory fatigue (normal, temporary inability to distinguish an odor after prolonged exposure to it), a temporary loss of smell due to COVID-19, or because the odor is being masked or hidden by other odors that are present, such as cooking, damp, musty or chemical odors. In addition, certain pipeline and soil conditions can cause odor fade (the loss of odorant so that it is not detectable by smell).



Learn more about how we are investing in our infrastructure at: SoCalGas.com/CurrentProjects